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# Bath & North East Somerset Council

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Bath Record Office

## Distance Enquiry Statistics

These figures record enquiries received by email, post and telephone. They do not include telephone calls or enquiries in person which were dealt with immediately.

Year	Total no. of enquiries	Answered within 5 days	Answered within 20 days
2013/14	1305	82%	95%
2012/13	1174	80%	95%
2011/12	1228	90%	98%
2010/11	1126	88%	98%

Bath and North East Somerset –  
*The place to live, work and visit*